A group of people standing in front of a city

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**Capability Statement**

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**Submitted By:**

Stealth Solutions, Inc.

**SBA Certified 8(a) Program Participant**

**SAM UEI: RCMZNAHAZ7D9**

**STARS III Contract: 47QTCB21D0018**

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**Stealth Solutions, Inc.**

**Response**

**to**

**Treasury IRS – Inflation Reduction Act**

**3rd Party Data Access Support**

***Request for Information***

**October 10, 2024**

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# Stealth Introduction

Stealth Solution Inc., (Stealth) founded in 2014 headquartered in Sterling, Virginia is an 8(a) small business specializing in delivering comprehensive IT solutions to the federal government. We have expertise in Agile development, Program Management, **Quality Assurance, Drupal Development, Front-End Development, DevOps Engineering, User Experience (UX) Strategy,** and **Salesforce Development**. Our proficiency in **full system implementations** enables us to streamline processes and enhance operational efficiencies for government agencies.

As a prime contractor for **USAID** and the **Department of Commerce (DOC)**, we operate under **NAICS codes 541511** and **541512** (Custom Computer Programming Services & Computer Systems Design Services). We are also an awardee of **GSA MAS** and the **8(a) STARS III** contract vehicles.

We reviewed the requirements for the IRS and believe Stealth is well-positioned to provide the necessary support. Our expertise in Agile program management and secure data integration aligns with your objectives and we are confident in delivering efficient, user-friendly solutions to meet the IRS’s needs. We look forward in the opportunity to contribute to this initiative.

# Stealth Capabilities

Stealth is uniquely positioned to meet the requirements outlined in the Request for Information (RFI) for the IRS’s 3rd Party Data Access Program. Our comprehensive capabilities directly align with the key areas of focus specified in the scope and tasks:

* **Agile Methodologies:** Effective scoping and requirements gathering for clarity from the start.
* **User-Centric Solutions:** Timely delivery of solutions that meet IRS security standards and budget constraints.
* **Quality Assurance:** Comprehensive testing and ongoing production support for seamless operations post-deployment.
* **Regulatory Compliance:** Prioritization of privacy regulations to ensure all solutions meet federal guidelines.
* **Procurement and Integration:** Expertise in effective software and hardware procurement and integration.
* **Risk Management:** Implementation of rigorous practices to optimize resource allocation and monitor budgets.

Alignment with Task Requirements

* **Orientation Briefing:** Focused orientation to establish clear communication and roles.
* **Reporting:** Regular status reports to keep the IRS informed of progress and deliverables.
* **Task Order Start-up:** A dedicated point of contact (POC) for smooth onboarding and responsiveness.
* **Support Services:** Active participation in collaborative sessions and maintenance of policies and standards.
* **Knowledge Transfer:** Facilitation of comprehensive knowledge transfer to equip IRS personnel for continued operations.

In summary, Stealth is committed to delivering efficient and innovative solutions that align with the IRS’s objectives for the 3rd Party Data Access Program.

# Past Performance

An example of a pertinent past performance that aligns with IRS requirements is provided below.

|  |  |
| --- | --- |
| **PAST PERFORMANCE** | |
| **Customer / Project Name -** USAID – BHA / Contractor Hiring and Management System Implementation (CHAMPS) | |
| **Contractor Name:** Stealth Solutions, Inc. | **Role on Project:** Prime |
| **Contract #/Task Order Number:**  230000973 | **Contact Information:**  Agency/Company POC: Juan Proano / USAID Email:  [jproano@usaid.gov](mailto:jproano@usaid.gov) |
| **Period of Performance:** September 2023 – March 2026 | **Contract Type:** T&M  **Contract Value**: $4,178,890.42 |
| **Brief Description of Service Provided**  Stealth Solutions, Inc. is leading the implementation of the Contract Hiring and Management Processing System (CHAMPS)for USAID’s Bureau for Humanitarian Assistance (BHA). This project modernizes and automates the hiring processes for personal service contractors (PSCs) using a Salesforce Government Cloud Plus solution. Our work focuses on improving data accuracy, enhancing security, and streamlining workflows to replace manual processes.  Key objectives include:   1. Centralized data governance and reporting for improved transparency. 2. Workflow automation to reduce manual errors and labor-intensive processes. 3. Enhanced data security with role-based controls to protect sensitive information. 4. Improved decision-making support through better access to accurate, real-time data.   Stealth’s Agile-driven project management ensures timely, high-quality delivery with key phases including:   1. **Program Management:** Overseeing the full project lifecycle, using Agile methodologies to ensure on-time, on-budget delivery while managing risks. 2. **Needs Analysis & Release Planning**: Conducing an in-depth analysis of USAID’s requirements and creating a release plan to guide phased system deployment and ensure incremental progress. 3. **System Design and Integration:** Designing and integrating Salesforce to meet USAID’s needs and ensure secure and efficient data migration. 4. **Testing and Security:** Running comprehensive system testing and maintaining strict security protocols to protect sensitive data. 5. **Training and Support:** Providing user training and post-go-live support to ensure smooth system adoption and ongoing operational success**.** | |
| **Relevance to CBO IT Project Manager RFQ**:  The work we have done in this project aligns closely with the IRS’s needs for the 3rd Party Data Access Program, particularly in the following areas:   1. **Scoping and Requirements Gathering**: Our experience in gathering detailed requirements and delivering phased system rollouts matches the IRS’s need for clear scoping and development planning. 2. **Agile Program Management**: We bring proven Agile methodologies that ensure timely, efficient delivery, aligning with IRS requirements for product and program management. 3. **Data Security and Privacy Compliance**: Our expertise in implementing FedRAMP-compliant, secure data systems is directly applicable to the IRS’s focus on privacy and policy reviews. 4. **Workflow Automation and Enterprise Integration**: We have a successful track record of automating workflows and integrating systems, which aligns with the IRS’s need for streamlining operations and achieving enterprise integration. 5. **Testing and Support**: Our strong testing protocols and production support models ensure smooth, secure operations post-deployment, which mirrors the IRS’s need for robust testing and ongoing production support.   This past performance highlights our ability to successfully manage projects of similar scope and magnitude, ensuring the smooth execution of complex systems while adhering to stringent security and compliance standards. | |

# Answers to Questions

| Q# | RFI Questions | Vendor Response |
| --- | --- | --- |
| 1 | How do retrospectives work in your organization? Explain how retro documents are utilized. How is user feedback incorporated into your products? Please share an example. | At Stealth, retrospectives are an important part of how we work. After every project sprint, we gather the team to discuss what went well, what did not, and how we can improve. The outcome is documented and reviewed regularly to ensure we learn from every phase. We also take user feedback seriously. For example, in our CHAMPS project with USAID, we consistently gathered feedback from end users and adjusted the system to better fit their needs. This helped us make the system more user-friendly and efficient. |
| 2 | What does your organization consider when designing a web application and how are challenges met that arise that were not part of the original design? | When designing web applications, we focus on the user experience, security, scalability, and compliance with federal standards like FedRAMP. If something unexpected comes up that was not part of the original plan, we follow Agile methods to adjust and improve as we go. For example, in the CHAMPS project, we ran into challenges with data migration. By revisiting our design and making security tweaks, we were able to overcome those hurdles while staying compliant with security protocols. |
| 3 | What sorts of applications has your organization built and what kinds of technologies were used? What are some technologies your teams are interested in trying out? When designing a system how does your organization determine whether to use a lambda versus a container system like EKS or EC2? | We have built various systems, such as case management systems and workflow automation platforms. For the CHAMPS project, we used Salesforce Government Cloud Plus to automate workflows and ensure security. As for newer technologies, we are interested in exploring serverless options like AWS Lambda for simpler tasks, while for more complex, scalable projects, we would opt for EKS or EC2. The decision depends on how much control or flexibility we need for the system. |
| 4 | How does your organization make sure its cloud environments and applications are secure? What tools are used to protect customer data? What systems are being employed? Does your organization use test environments? | Security is a big focus for us. We use FedRAMP-compliant tools for tracking changes, Identity and Access Management (IAM) for setting role-based permissions, and encryption to protect data. In the CHAMPS project, we made sure everything was secure with constant monitoring and encryption. We always test everything in a separate environment to identify potential security issues before anything goes live, which helps us fix problems early. |
| 5 | What CI/CD technologies is your organization familiar with? | We have a lot of experience with tools like Jenkins and GitLab CI/CD. For the CHAMPS project, we used these to automate testing and deployment, helping us release updates faster while keeping quality high. |
| 6 | Describe how your organization manages ongoing production maintenance. | For production maintenance, we focus on monitoring, quick issue resolution, and regular updates. We make sure the systems we build stay stable and secure by performing regular health checks and applying patches. In the CHAMPS project, we have been doing this effectively to ensure smooth operation for USAID users. |
| 7 | Please provide a cost estimate based on the magnitude of the scope. This request is solely for information and planning purposes and does not constitute a solicitation. Responses will not be considered as quotes/proposals, nor will any award be made because of this request. | Based on the scope you have outlined and our experience with projects like CHAMPS, we estimate the cost to be between $3.5M to $4.5M. This includes everything from initial scoping and design to support. This is a rough estimate, so we would need complete delivery details and timeline to give an accurate figure. |

# Conclusion

Stealth is well-prepared to meet the IRS’s needs for the **3rd Party Data Access Program**, leveraging our experience in delivering secure, scalable, and user-friendly IT solutions for federal agencies. Our expertise in **Agile program management, workflow automation, system integration,** and **data security** ensure we can align closely with the IRS’s requirements.

Our successful past performance, including the **CHAMPS project** for USAID, demonstrates our capability to manage large-scale, complex projects, overcoming challenges and delivering results on time and within budget. We understand the importance of compliance, particularly around security and privacy, and we are well-versed in using **FedRAMP-compliant** solutions and **CI/CD pipelines** to ensure smooth deployments and secure operations with a clear focus on user experience and security. Stealth is confident in our delivering a successful outcome for the IRS and supporting its long-term objectives.